

WBEN *Inc.*



BUFFALO EVENING NEWS RADIO STATION

HOTEL STATLER,
BUFFALO, N. Y.

October 22, 1936

Mr. J. W. Brauner
17 East Spring street
Williamsville, New York

Dear Mr. Brauner:

Our Technical Supervisor has given me your recent very interesting comment on our new transmitting equipment tests, which we appreciate very much.

I was quite chagrined about the statement in the last paragraph of your letter concerning ~~with~~ your request years ago for verification cards, and the sort of reply you received from WBEN. I wish I could feel that there might have been some mistake ~~somewhere~~. I presume, however, this was in the early days of WBEN, when things were new, strange and not quite as well organized as we hope they are today.

However, no matter what the reason, I wish you would accept my personal apologies for any curt or unsympathetic reply you may have received on that occasion. It is a most unfortunate thing, indeed.

WBEN and the NEWS, are sometimes considered to be "high hat", but really, I don't think we are, and I sincerely believe we try not to be.

Will you be good enough to accept my apologies, and forget a very ill-advised reply on the part of someone?

Thank you very much.

Sincerely yours,

A handwritten signature in dark ink, appearing to read "Edgar H. Twanley".

Edgar H. Twanley
Director